

PRODUCT RECALL

Launch date : 14/10/2021

If you bought the product below :

LEARN 500 OXELO, from the 24th of January to the 30th of September included.

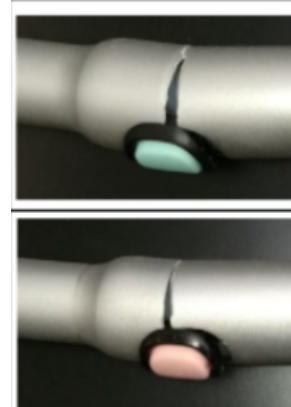
You are concerned by this information note.

LEARN 500 Scooter			
Model code	8555206	8555207	8555205
Article code	2939387	2939388	2939386
Designation	LEARN 500 BLUE	LEARN 500 PINK	LEARN 500 YELLOW/JAUNE

We ask you to not use this product anymore

Unfortunately as part of our quality process, the OXELO teams have identified a potential risk regarding the breakage of the scooter direction tube.

A crack can appear and cause the direction tube to break.



Our commitment to the quality of our products that we design for our young users is such that we do not want to take any risks and we have decided to recall this product.

We invite you to return your product to your nearest store for a complete refund.

Our customer service team is available and is at your disposal via email : customer.enquiries@decathlon.com or chat at decathlon.co.uk

We thank you for your understanding and we apologise for the inconvenience caused.

Posting until April 14, 2022