

# Terms of sales

## Warranty Information

adidas and Reebok products manufactured or purchased within the last 6 months are eligible for a Return Authorization. Please contact us to begin the Return Authorization/Warranty process

## Refund Policy

Once we've received the item(s) at our warehouse, we will process your return. From the moment we refund you, your bank still needs to process it. The amount of time this takes differs per bank and payment method but it takes approximately 14 days. You can choose whether you want to be refunded through your original payment method or an adidas e-Gift card.

## Return Policy

It takes 3-5 days for your package to reach our warehouse in Germany and we try to process your return within 48 hours after arriving. We keep you posted via email on the progress and your refund. You can also track it through the link above.

## Return Fees

No return fees

## Carriers Delivery Time

Royal Mail (1-2 days)

## Returns Period

30\_Days