# **Terms of sales**

## **Warranty Information**

If you are not 100% happy with your order, we offer no quibble returns. You have 30 days from the day you received the product to return any unused items for a refund.

## **Refund Policy**

If you are not 100% happy with your order, we offer no quibble returns. You have 30 days from the day you received the product to return any unused items for a refund.

To return a product to us, please email us at support@thesportsedit.com with your name and order number and we will reply with return instructions within 24 hours.

All items must be unworn and unwashed in saleable condition in original packaging with original tags in place. Once your return request is approved, securely pack your parcel in the original packaging and take it to your local Post Office, Collect+ or courier drop off point.

Once your parcel arrives at our warehouse, it will be processed by our team within 5 days of receipt.

Once our warehouse lets us know that they've received your return, we will process your refund or exchange. Refunds can take 3-5 working days to show in your bank account.

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#### **Return Fees**

We offer FREE returns options for UK customers via Royal Mail. We also offer 4 other options starting from £2.50 via Collect+, and Hermes Home collection.

## **Carriers Delivery Time**

Hermes Standard UK Delivery - 2-4 Days Hermes Express UK Delivery - 1-2 Days DPD Next Day Delivery - 1 Day You can order up to 5pm for same day dispatch.

#### **Returns Period**

30\_Days