

Terms of sales

Warranty Information

You reserve the right to cancel your whole order within 14 days from the day after delivery. We will refund the cost of goods, standard postage and associated packing costs you paid as part of that order. This is accordance with Distance Selling Regulations.

You will have to pay the costs of sending the order back to us. We will not refund any postage and packing charges if you cancel after the 14 days allowed under the Distance Selling Regulations or if you only cancel part of your order.

Refund Policy

We aim to process returns (refund/exchanges) within 14 days of receipt. This may be longer in busy periods. Refunds will be made to the original payment method used at the time of placing the order.

Return Policy

In the event that you are not satisfied with any purchase, you may return your order at any time up to 14 days after the day of delivery. At your cost please return unused goods, along with your order number all original packaging and any labels for a full refund or exchange. Please Note: We cannot accept returns for worn items, or underwear.

We advise to return items using a tracked or recorded service to ensure your returned goods reach us safely. We cannot accept liability for any loss of items until they have been received by our warehouse.

Please allow 5-7 days after we receive your goods to process your refund. Refunds will be made via the original purchase method.

Our Returns Address is

United Brands of Scandinavia
Unit 1, Hirwaun Ind Est
Hirwaun
Aberdare
Rhondda Cynon Taff
CF44 9UP

Return Fees

The costs for return are the responsibility of the customer and the choice of service is entirely at your discretion.

Carriers Delivery Time

Delivery is expected to be complete within 3-5 working days of the date of dispatch

Returns Period

30_Days