

# Terms of sales

## Warranty Information

For the Razor push scooters their official wording on the warranty is as below –

Limited Warranty

This Limited Warranty is the only warranty for this product. There is no other express or implied warranty.

The manufacturer warrants this product to be free of manufacturing defects for a period of 6 months from the date of purchase.

This Limited Warranty will be void if the product is ever used in a manner other than for recreations or transportation, modified in any way, or rented.

For Razor Powered Items:

Limited Warranty:

This Limited Warranty is the only warranty for this product. There is no other express or implied warranty.

The manufacturer warrants this product to be free of manufacturing defects for a period of 90 days of purchase.

This Limited Warranty will be void if the product is ever used in a manner other than the recreation or transportation, modified in any way, rented.

Helpline telephone number 01202 672 702 (option 1), for ROI 00 44 (0) 1202 672 702 (option 1)

help@razoreu.com

## Return Policy

In the unlikely event that goods arrive damaged we ask our customers to inform us within 7 days. Should your goods arrive damaged, and they have been delivered by courier, we do ask that you write on the courier instructions that the goods have arrived damaged. We will issue you with a return authorisation number and notify you of our return's procedure.

If you are not satisfied with the goods for any reason, you may return them within 30 days from the day of receipt of goods if un-used or faulty.

Goods must be returned in the original packaging and in the condition received.

For a return to be made, please contact us.

support @robbietoys.co.uk

Tel: 01843 604448

Returns Address: Robbie Toys Ltd, Unit 1 The lane, Manston Business Park, Manston, Kent, CT12 5EZ, United Kingdom, GB

## Returns Period

30\_Days