

# Terms of sales

## Warranty Information

Second Chance products come with a limited warranty against defects in materials and workmanship when used under normal consumer use for a period of two (2) year ("Limited Warranty"). The Limited Warranty begins to run from the date of original retail purchase. Second Chance, at its sole and absolute discretion, shall either (i) replace or repair the defective part(s) or the unit with a new or reconditioned part(s), or (ii) issue a credit for the parts or products that are covered under the Limited Warranty.

## Refund Policy

Returns for refund are managed within 5 working days of receipt of the product.

## Return Policy

After receiving the item you can cancel the purchase within 30 Days.

Return postage - Buyer pays return postage

We want you to be pleased with your purchase. Please retain ALL packaging until you have decided to keep the item. If you are not happy with your purchase, item not wanted, ordered an incorrect item by mistake, changed your mind, or dislike the item you can return to us within 30 days. It must be returned to us in an unopened state and with the original packaging. The customer is responsible for the return postage and we provide a full refund for the original purchase price. If the product is faulty then we will pay for the return postage and a full refund for the original purchase price. We do NOT charge any restocking or administration fees.

## Return Fees

No return fees.

## Carriers Delivery Time

We ship via Royal Mail and DPD. Depending on the value of the product ordered and the weight we will ship within one working day and you can expect your delivery within 1-4 days.

## Returns Period

30\_Days